

TITLE SHEET

OKLAHOMA

COMPETITIVE LOCAL EXCHANGE TARIFF

Cim Tel Cable, L.L.C.
P.O. Box 160
101 Cimarron Street
Mannford, OK 74044
(918) 865-3311

APPROVED
PUD 202000057
JULY 8 2020
DIRECTOR OF
PUBLIC UTILITY

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Cim Tel Cable, LLC

CHECK SHEET

Pages of this tariff listed below are effective as of the date shown at the bottom of the respective sheet(s). Original and revised pages as named below comprise all changes from the original tariff and are currently in effect as the date on the bottom of this page.

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NOTE: Future revisions to these original tariff pages shall include an updated Check Sheet. Such Check Sheet shall include an (*) beside the applicable page number and the caption "Revision No."

_____.

Cause No. PUD 202000057

Order No. 712933
Cim Tel Cable, LLC.
P.O. Box 160
Mannford, Oklahoma 74044

Effective 7/8/2020

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

(AT)	Means addition to text
(C)	Means correction
(CP)	Means change in practice
(CR)	Means change in rate
(CT)	Means change in text
(DR)	Means discontinued rate
(FC)	Means change in format lettering or numbering
(MT)	Means moved text
(NR)	Means new rate
(RT)	Means removal of text

In addition to symbols for changes, each provision or rate element changed will contain a vertical line, which will clearly show the exact number of lines being changed.

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TARIFF FORMAT

Page Numbering - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 4 and 5 would be 4.1.

Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 4 cancels the 3rd revised Page 4.

Paragraph Numbering Sequence - There are five levels of paragraph coding. Each level of coding is subservient to its next higher level:

2
2.1
2.1.1
2.1.1.(A)
2.1.1.(A).1

Check Sheets - When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the pages contained in the tariff, with a cross-reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision.

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APPLICABILITY OF TARIFF

This tariff contains the description of services offered, the terms and conditions under which each of the services are provided and all effective rates and charges applicable to the furnishing of local exchange telecommunications services of the Company within the State of Oklahoma. Only those services, terms and conditions and rates and charges approved by the Oklahoma Corporation Commission and contained in this tariff may be provided to Customers within the State. Filed tariffs are binding on the Company and no deviation of any kind from the filed tariff is permitted.

ACCESSIBILITY OF TARIFF

This tariff is on file with the Oklahoma Corporation Commission and the Company's principal place of business:

Cim Tel Cable, L.L.C.
P.O. Box 160
101 Cimarron Street
Mannford, OK 74044

These tariffs are available for viewing, during normal business hours, at the Commission or the Company's principal place of business. Additionally, copies are available on request, free of charge, by contacting the Company at 800-722-3979.

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SECTION 1 B TERMS AND ABBREVIATIONS

“Access” as used in this tariff means an arrangement that connects the Customer’s or Subscriber’s telecommunications service to the Underlying Carrier’s designated point of presence or network switching center.

“Basic local service” means all residential and business telecommunications voice and/or relay service which meets the standards set forth in 165:55-13-10, including lines beyond the first line into a residence or business.

“Commission” means the Oklahoma Corporation Commission.

“Company” means the competitive local exchange telecommunications company referred to on the title page of this tariff, unless otherwise indicated by the context.

“Customer” means any person, not a partnership, cooperative, corporation, corporation, or lawful entity, receiving service from the Company.

“Customer trouble report” means any oral or written report given to the Company’s repair service or contact person by a Customer relating to a defect or difficulty or dissatisfaction with the provision of the telecommunications service provided by the Company.

“Delinquent” means a payment for a billing for services to be provided, which is not in dispute, where payment is not received on or before the due date as posted on the bill.

“Deniable charge” means a charge for those regulated services for which nonpayment may result in a disconnection of basic local service.

“Exchange” means a geographic area established and approved by the Commission for the administration of local telephone service in a specified area which usually embraces a city, town, or village and its environs. It may consist of one or more central offices together with associated plant used in furnishing communication service in that area.

“Local Exchange Service” means a switched and/or dedicated telecommunications service which originate and terminates within an exchange or an exchange service territory. Local exchange service may be terminated by a telecommunication service provider other than the telecommunications service provider on whose network the call originated. The local exchange service territory defined in the originating provider's tariff shall determine whether the call is local exchange service.

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“Nonbasic service” means any telecommunication service not included in basic local service, local interconnection arrangements and/or access service.

“Non-deniable charge” means a charge for those not-regulated services for which nonpayment shall not result in a disconnection of basic, local service.

“Not-regulated service” means the offering of service(s) where the rates and/or terms and conditions for such service(s) are not-regulated by the Commission. These would include any services offered from FCC tariffs such as interstate service offerings, and any taxes, fees and surcharges applicable to those services, as well as any intrastate services not contained in tariffs approved by the Commission.

“Oklahoma Corporation Commission (“OCC” or “Commission”)” means the regulatory body authorized by the Constitution of the State of Oklahoma and the laws of the State of Oklahoma promulgated by and enacted by the Governor of Oklahoma, which regulates local exchange service.

“Regulated telecommunications service” means the offering of telecommunications service(s) directly to the public where the rates and/or terms and conditions for such service(s) are regulated by the Commission. These would include services offered from intrastate tariffs approved by the Commission including any taxes, fees and surcharges applicable to those services, and interstate services when the Commission is enforcing the FCC slamming rules.

“Service” means service in its broadest and most inclusive sense, and includes any and all acts done, rendered, or performed and any and all things furnished or supplied by a local exchange company in the provision of regulated offerings to its Customers.

“Telecommunications service” means service provided by the Company including voice, data, and all other types of communications services, under the Company’s tariffs on file with the Public Utility Division of the Commission.

“Underlying Carrier” means the provider of telecommunications services whose network is being utilized to transmit and receive the Customer’s telecommunications traffic.

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SECTION 2 B RULES AND REGULATIONS

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SECTION 2 - RULES AND REGULATIONS (Continued)

2.1 - UNDERTAKING OF COMPANY

- 2.1.1 The Company undertakes to furnish communications services in connection with one-way and/or two-way information transmission between points within the State of Oklahoma under terms of this tariff.

The Company is responsible under this tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity.

- 2.1.2 The Company installs, operates, and maintains the telecommunications services provided herein in accordance with the terms and conditions set forth under this tariff. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the Company's network.
- 2.1.3 The Company's services are available twenty-four (24) hours per day, seven (7) days per week.
- 2.1.4 The Company will comply with all rules and regulations of the Oklahoma Corporation Commission.

2.2 - LIMITATIONS

- 2.2.1 Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff.
- 2.2.2 The Company reserves the right to discontinue or limit services when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.
- 2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.4 The Company does not offer services for aggregation, sharing, or resale by Customers.

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- 2.2.5 All facilities provided under this tariff are directly or indirectly controlled by the Company and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company.

2.3 - TRANSFER OR ASSIGNMENT

- 2.3.1 After obtaining the Company's written consent, the Customer of record may assign or transfer the use of service where there is no interruption of physical relocation. All terms and provisions contained in this tariff will apply to any assignee or transferee. Services provided by the Company may not be transferred or assigned to a new Customer unless the following conditions have been met:

The Customer of record (assignor Customer) requests such assignment or transfer in writing at least fifteen (15) days prior to the effective date of any requested assignment or transfer; and,

The new Customer (assignee Customer) notifies the company in writing that it agrees to assume all outstanding obligations of the former Customer for use of the Company's services. These obligations include all outstanding indebtedness for the use of the Company's service. Consent to such transfer or assignment will not be unreasonably withheld; and,

Prior written consent of the Company is secured. The Company agrees to respond to a request to assign or transfer to another Customer within fifteen (15) days of receipt of the request.

- 2.3.2 Any permitted transfer or assignment of the Company's service will not relieve or discharge any Customer from remaining jointly and severally liable with the new Customer for any obligations existing at the time of transfer or assignment.
- 2.2.3 This tariff, in its entirety, shall apply to all such permitted assignees of transferees.

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2.4 - USE OF SERVICE

- 2.4.1 The Company's service(s) may be used for any lawful purpose within the scope of its certificated authority and consistent with the transmission and switching parameters of the telecommunications facilities utilized by the company in the provision of such service(s).
- 2.4.2 The use of the Company's service(s) to make calls which might reasonably be expected to frighten, abuse, torment, or harass another, or in such a way as to unreasonably interfere with use by others, is prohibited.
- 2.4.3 The use of the Company's service(s) without payment for service(s) or attempting to avoid payment for service(s) by fraudulent means or devices, schemes, false or invalid numbers, false credit cards or false Phone Cards of the Company's or false numbers of such cards, is prohibited.
- 2.4.4 The Company's service(s) may be denied for non-payment of charges or for other violations of this tariff.
- 2.4.5 Any charges for long distance, toll or other services are billed to, due from and payable by the Customer.
- 2.4.6 The Company offers long distance service to all customers.

2.5 - LIABILITIES OF THE COMPANY

- 2.5.1 The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors or defects in transmission which occur in the course of furnishing service(s) or facilities in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.
- 2.5.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special, or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, its employees, or agents, by any malfunction of any service or facility provided by an underlying carrier, by an Act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

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- 2.5.3 The Company will make no refund of overpayment by a Customer unless the claim for overpayment, together with proper evidence, is submitted.
- 2.5.4 The Company shall not be liable for any claim, loss, or refund as a result of loss or theft of Customer-specific identifying codes issued for use with the Company's services.
- 2.5.5 The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service(s), which is not the direct or indirect result of the Company's negligence.
- 2.5.6 The Company shall not be liable to third parties for claims arising from its services provisioned pursuant to this tariff.

2.6 - BILLING AND BILLING DISPUTES

- 2.6.1 The Company shall bill on a current basis all charges incurred by the end-user and credit all credits due to the end user under this tariff attributable to service established or discontinued during the preceding billing period. Bills shall be payable immediately upon receipt, and past due twelve days after the date the telephone company mailing. A bill will be considered rendered to a Customer after having been deposited in the United States mail for three days with postage prepaid. If the delivery is by other than United States mail, the bill will be considered rendered when delivered to the last known address of the party responsible for payment. The Company mails to Customers a monthly itemized invoice containing the Customers' charges, plus all applicable federal, state, and local surcharges and taxes.
- 2.6.2 The Customer is responsible for all charges including all calls placed from the Customer's location or by use of the Customer's authorization code(s).

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- 2.6.3 Payment is due by the due date printed on the bill. Payments should be sent to the Company at P. O. Box 9, Warner, OK 74469 or they may be made at any Company authorized payment center. Customers should call (800) 722-3979 to locate the payment center closest to them.
- 2.6.4 If a Customer's bill is not paid by the due date printed on the bill, the Company may impose a late charge as set forth in Section 4.9, per month, on the delinquent amount if more than five (5) days late.
- 2.6.5 Any objection to billed charges should be reported to the Company as soon as possible. Questions regarding the Company's services or charges assessed to a Customer's bill may be directed to the Company's Customer Service Department toll-free at (800) 722-3979 between the hours of 8:00 a.m. to 4:30 p.m. The Company shall investigate the particular case and report the results to the Customer. During the period that the disputed amount is under investigation, the Company shall not pursue any collection procedures or assess late fees with regard to the disputed amount. The Customer shall be required to pay the undisputed part of the bill, and if not paid, the Company may discontinue service. In the event that the disputed charges are not resolved, the Company shall inform the Customer that the Customer may utilize the complaint procedures of the Commission's Consumer Services Division. The Company shall provide the Customer with the following information:

Oklahoma Corporation Commission
Consumer Services Division
P. O. Box 52000-2000
Oklahoma City, Oklahoma 73152-2000
(405) 521-2331
(800) 522-8154
8:00 a.m. to 4:30 p.m. Monday - Friday

2.7 - TAXES

The Customer is responsible for payment of any sales, use, gross receipts, excise or other local, state and federal taxes, however designated (excluding taxes on the Company's net income), imposed on or based upon the provision, sale or use of the Company's services.

- 2.7.1 All federal, state and local taxes are listed as separate line items on the Customer's monthly bill and are in addition to the monthly charge for service.

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2.7.2 Other taxes and the regulatory assessment shall be identified in the Customer's bill and shall not be included in the quoted rate(s).

2.7.3 Such taxes shall be billed to the Customers receiving service(s) within the territorial limits of such state, county, city or other taxing authority. Such billing shall allocate the tax, charge and/or assessment among the Customers uniformly on the basis of each Customer's monthly charges for the types of service made subject to such tax, charge and/or assessment.

2.8 - EQUIPMENT

The Company's facilities and service(s) may be used with or terminated in Customer-provided terminal equipment or Customer-provided telecommunications systems, such as a telephone set. Such terminal equipment shall be furnished and maintained at the expense of the Customer. The Customer is responsible for all costs at its premises, including personnel, wiring, electrical power, and the like, incurred in the use of the equipment which shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

2.9 - INSTALLATION AND TERMINATION

Service is installed upon mutual agreement between customer and the Company. The service agreement does not alter rates specified in this tariff.

2.10 - PAYMENT FOR SERVICE

2.10.1 All charges due from the Customer are payable to any payment center duly authorized to receive such payments. The Customer may call the Company at (800) 722-3979 to locate the payment center closest to them. The billing agency may be a Local Exchange Company, a credit card company, or other billing service. In no event shall the billing company add any additional fee or charge to the Customer's invoiced amount. Terms of payment shall be according to the rules and regulations of the agency, but must comply with the Commission's rules and regulations. The Customer may also send payments to the Company at P. O. Box 160, Mannford, OK 74044.

2.10.2 Adjustment(s) to the Customer's bill(s) shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

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2.11 - RETURNED CHECK CHARGE

If a check offered by a Customer for payment of service provided is dishonored, a returned check charge shall apply as set forth in Section 4.9.

2.12 - CANCELLATION OF SERVICE BY CUSTOMER

A Customer may cancel service, at any time, by providing written or verbal notice to the Company.

2.12.1 Applications for service are cancelable prior to the start of that service. No charges will be imposed except for those specified below in 2.12.1.1.

2.12.1.1 The cancellation charge shall be all Nonrecurring Charges reasonably expended by the Company to establish service to the Customer.

2.12.1.2 Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply. In no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.

2.12.2 If a Customer cancels a Service Order or terminates services before the completion of the term, after the start of service, for any reason whatsoever other than a service interruption (as defined in 2.16), the Customer will not receive a refund from the Company during the first month. The minimum term of service is thirty (30) days.

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2.13 - DENIAL OR TERMINATION OF SERVICE

2.13.1 Service may be refused or terminated for any of the following reasons:

- (a) Nonpayment of a bill within the period prescribed in the Company's tariff.
- (b) Failure to make a security deposit as set forth in OAC 165:55-9-14.
- (c) Violation of or noncompliance with any provision of law, Commission rules and regulations or the Company's approved tariffs.
- (d) Excessive or improper use of telecommunications services, or used in such manner as to interfere with reasonable service to other Customers.
- (e) Refusal to permit the Company reasonable access to its telecommunications facilities or for recovery, maintenance or inspection thereof.
- (f) Interconnection of a device, line, or channel to the Company's facilities or equipment contrary to the Company's terms and conditions of service on file with and approved by the Commission.

2.13.2 The Company shall provide documentation to the prospective Customer or current Customer stating the reason(s) for denial or termination of service.

2.14 - DISCONNECTION AND NOTICE

2.14.1 When service to a Customer is disconnected for nonpayment of a bill for services or failure to make a security deposit after a reasonable time, the Company shall give at least ten (10) days written notice to the Customer of the Company's intent to discontinue service. Notice shall be mailed by the Company to the Customer's address. Notice will be deemed given to the Customer three (3) business days after mailing by the Company.

2.14.2 Notices to the Customer shall contain the following information:

- (a) Name, address, and telephone number of Customer.
- (b) Statement of reason for proposed discontinuance of service.
- (c) The date on or after which service will be discontinued unless appropriate action is taken.
- (d) The telephone number of the Company where the Customer may make an inquiry.
- (e) Charges for reconnection.
- (f) The address and telephone number of the Commission's Consumer Services Division.

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- (g) The words "NOTICE OF DISCONNECTION" or "NOTICE OF SUSPENSION" or words with the same meaning, in print type larger than the print type of the notice text.
- (h) A statement that the Customer must contact the telecommunications service provider regarding the disconnection or suspension, prior to contacting the Commission's Consumer Services Division.
- (i) The services that are being disconnected or suspended, whether local and/or toll, and if the service to be disconnected or suspended is local service, a statement that the customer must also contact their IXC if such customer wishes to terminate such service in order to avoid incurring additional charges for such service.
- (j) Notice of suspension of service relating to past-due amounts shall inform the customer that the total amount due may include charges for non-deniable and/or not regulated services which would not cause interruption of local service. The notice must indicate a toll-free telephone number of a service center where questions can be referred and payment arrangements made.
- (k) A statement how a customer may avoid disconnection of service or suspension of service, including a statement that the customer must notify the telecommunications service provider on the day of payment as to the place and method of such payment when the bill is paid at a place other than the office of the telecommunications service provider.
- (l) A statement that informs the customer where payments may be made or how to obtain a listing of authorized payment agencies.

2.14.3 The Company shall not be required to give the written notice provided for in situations where the Company has evidence of fraudulent or illegal use of the Company's services, which if allowed to continue, would present a high risk of financial loss to the company.

2.15 - RECONNECTION OF SERVICE AND LATE PAYMENT

2.15.1 Payment is considered due upon receipt and late if not received within fifteen (15) days after the date of the Company mailing or after any deferred payment date previously established either by oral or written agreement between an end-user and the Company. Service will be suspended if payment is not received on or prior to the date the payment is late. The suspended service may be restored within 12 days after the due date if the amount due is paid in full, plus a reconnect fee of \$20.00. Late payments are subject to a 1.5% penalty. If service is discontinued, a Customer must complete a new request for service and pay the appropriate fees.

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2.16 REFUNDS OR CREDITS FOR INTERRUPTION OF SERVICE

Refunds for service interruptions shall be made pursuant to OAC 165:55-9-6.

2.17 - CUSTOMER SERVICE

The Company shall maintain a toll-free number to enable Customers to contact the Company regarding, but not limited to, inquiries related to billing, making customer trouble reports, making oral cancellation of services, etc. The Company's toll-free number is (800) 722-3979.

2.18 MINIMUM SERVICE STANDARDS

The Company shall comply with the Commission's Minimum Service Standards as set forth in OAC 165:55-5-13-10.

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SECTION 3 - DESCRIPTION OF SERVICE

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3.1 PROMOTIONAL OFFERINGS

The Company may from time to time engage promotional trial service offerings of limited duration, designed to attract new subscribers or to increase subscriber awareness of a particular service offering. Such promotional offerings will be limited to specific dates, times, and locations. Except for the rates charged under such promotions, all other terms and conditions of service contained in this tariff will apply to the Company's promotional service offerings. Promotions will be provided pursuant to the terms of OAC 165:55-5-10.2.

3.2 TELECOMMUNICATIONS RELAY SERVICE (TRS)

TRS are telephone transmission services that provide the ability for an individual who has a hearing or speech disability to engage in communication by wire or radio with a hearing individual in a manner that is functionally equivalent to the ability of an individual who does not have a hearing or speech disability to communicate using voice communications services by wire or radio. TRS includes services that enable communications between the user of a Text Telephone (TT) or other non-voice terminal device and an individual who does not use such a device. TRS facilities are equipped with specialized equipment and staffed by communications assistants (CAN) who relay conversation between people who use text telephones and people who use traditional telephones. Unless otherwise required by law, CAN shall not disclose the content of any relayed conversation.

TRS shall be accessible by dialing a toll-free number that shall be published within the Telephone Company's white page directories.

The completed call shall be rated as a call from the originating telephone number to the terminating telephone number without regard to the actual routing of the call through the TRS operator center.

Application of Fee

The Company will assess an amount on each access line equal to the proportionate amount of the total intrastate cost to provide TRS in accordance with the Federal law and FCC rules. The total intrastate cost to provide TRS will be established by contract and under the oversight of the Oklahoma Corporation Commission. The total intrastate cost to provide TRS will be adjusted on an annual basis to account for any over-or under-recovery of costs incurred in the prior year for provision of TRS.

The amount per access line will be uniform for all local exchange companies (LEC) and shall be derived using the following formula:

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Total TRS Contract Cost +/- over- or under-recovery
-----)12
Total LEC Access Lines

The results of such calculation shall be rounded to the penny for the purpose of applying this charge to customers' bills. The current year's monthly fees are specified in the fee list of Southwestern Bell Telephone Company's Telecommunication Relay Service. The telephone company concurs with the fee contained in Southwestern Bell Telephone Company's Telecommunications Relay Service Fee list, which may be modified from time to time.

3.3 REGULATORY ASSESSMENT RIDER

Definitions:

"Annual Assessment Fee" is the annual amount of Commission funding allocated to and collected through the telephone company pursuant to the annual appropriation legislation enacted by the Oklahoma Legislature related to funding for the Oklahoma Corporation Commission (17 O.S. §180.11)

"Monthly Customer Assessment Fee" is the monthly amount charged to customers for purposes of recovering the Annual Assessment Fee allocated to the telephone company.

Applicability:

This rider applies to each access line or equivalent and will be included as a part of the customer's bill total monthly charges. Upon notice to the telephone company each year by the Oklahoma Corporation Commission of the amount of the annual assessment fee, the telephone company shall determine the appropriate Monthly Customer Assessment Fee. The Monthly Customer Assessment Fee shall be determined as follows:

Computation: $RA = (A + 0/UAR) / (AMA \times Y)$, where

RA = Rider amount

A = Annual assessment amount as billed by the Commission pursuant to OAC 165:5-3

0/UAR = Over/Under Recovery Amount determined by subtracting the total amount of the assessment collected pursuant to the above formula for the previous only 1 through June 30 period from the total Commission assessment for that

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fiscal year period.

AMA = Estimated Average Monthly Access Lines

Y = Number of months in assessment time period -Y=12.

The results of such calculation shall be rounded to the penny for the purpose of applying this charge to customer' bills.

The Annual Assessment Fee Account shall be a balance sheet account in which shall be recorded the annual Assessment Fee allocated to the telephone Company during any given Oklahoma State Fiscal Year.

As revenues are collected from the customers, the Annual Assessment Fee Account shall be credited.

Any over or under recovered balance remaining in the Annual Assessment Fee account as of the end of the Oklahoma State Fiscal Year shall be carried forward for recovery in the ensuing State Fiscal Year.

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3.4 TARIFF FOR RECOVERY OF OKLAHOMA UNIVERSAL SERVICE FUND CONTRIBUTIONS FROM CUSTOMERS

A. General regulations

Contributions to the OUSF are established under the oversight of the Oklahoma Corporation Commission. (RT)

Pursuant to 17 O.S. §139.106 and OAC 165:59-3-46, a telecommunications carrier may, at its option, recover the amount of its contributions to the Oklahoma Universal Service Fund (OUSF) from its retail customers. Such recovery shall be made in a fair, equitable and nondiscriminatory manner.

Recovery shall be accomplished as described below. (CT)

Recovery shall be based on the same factor as is used for contribution purposes. (CT)

B. OUSF Recovery Factor (RT)

Recovery of the OUSF contribution from retail customers shall be by a uniform monthly factor, which shall be applied to each retail customer in addition to any other applicable rates and charges as provided for in the tariff. The OUSF Recovery Factor is intended to recover the total dollar amount paid into the OUSF, and shall be adjusted to compensate for any over-recovery or under-recovery from retail customers, pursuant to OAC 165:59-3-46.

The results of such calculation(s) shall be rounded to the penny for the purpose of applying this amount to retail customer's bills.

The resulting OUSF recovery amounts are not revenues for the Company, and therefore, are not subject to state or local taxes, franchise fees, or any other assessments or fees. The Company shall not include the OUSF Recovery Charge in the calculation of such taxes, fee, or assessments in the customer's bill.

If recovery is made pursuant to this tariff from the retail customers, the amount resulting from the OUSF Recovery Factor will be stated separately in the customer's monthly bill.

Records shall be kept by the company which reflects the OUSF contributions paid by the Company for each period along with all amounts recovered by the Company through for each period along with all amounts recovered by the Company through the Recovery of OUSF Contributions Tariff. This information shall be provided to the Commission, upon request, along with any changes to the OUSF Recovery Charge.

EFFECTIVE OCTOBER 1 2021
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C. Changes in the OUSF Recovery Charge

Changes to the OUSF Recovery Charge shall be made by notifying in writing the Director of the Public Utility Division. A replacement Price List page reflecting the revised OUSF Recovery Charge shall be included with the notification letter. (AT)

Notification of changes to the OUSF Recovery Charge shall be made at least 1 day before effective date of change. (CT)

The revised OUSF Recovery Charge shall not be billed to any retail customer until such notification is received by the Director of the Public Utility Division.

If an OUSF Monthly Recovery Charge is used to recover the OUSF contributions of the Company from its retail customers, the page, which reflects the amount of the recovery charge shall also include the computation or formula used to determine the Monthly Recovery Charge. Additionally, at the time the OUSF Monthly Recovery Charge is changed and notification is given to the Director of the Public Utility Division, backup information and documentation is to be made available upon request. (AT)

Revisions for over-recovery and/or under-recovery shall be made no more than once every twelve (12) months, or one time each quarter pursuant to any change of the OUSF contribution factor.

(RT)

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(AT)

Oklahoma Universal Service Fund Recovery Factor

Recovery Factor.....\$1.14 per connection **CR**

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Issued: 9-23-2021

Legal Authority: OAC 165:55-5-10(c)

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SECTION 4 COMPANY SPECIFIC TERMS, RATES AND CHARGES

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4.1 LOCAL EXCHANGE ACCESS SERVICE

4.1.1 The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

place or receive calls to any calling Station in the customer's local calling area, as defined herein; access enhanced Universal Emergency Number/911 Service where available; ; access Operator Services;

RT

access Directory Assistance; place or receive calls to toll free telephone numbers; access Telecommunications Relay Service.

4.1.2 Class of Service: The Local Exchange Service Offering is available in two classes of service distinguished by their primary character or nature of use as well as the location to which service is provided: residential or business.

Local Exchange Service will be classified as Residential Service where the primary use is for social or domestic purposes and the location to which service is provided is a residence or the bona fide living quarter for a combined residence and business premises. Residential Service includes unlimited domestic long distance service. Calls to Alaska, Hawaii, or international destinations will incur a per-minute charge.

AT

Local Exchange Service will be classified as Business Service where the primary use is for paid commercial, professional or institutional activity and the location to which service is provided is a business or commercial location or the service number is listed as the principal or only number for a business in any telecommunications directory. Business Service includes 500 minutes long distance in the continental US. Calls to Alaska, Hawaii, or international destinations will incur a per-minute charge. Long distance calls in the continental US after 500 minutes will incur a per-minute charge.

CT

4.1.3 Rates for Exchange Access Service*

	Monthly Recurring
Residential Line	\$30.00**
Business Line	\$40.00

* Applicable non-recurring charges from Section 4.10 apply.

** Includes Calling Name and Number Delivery

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4.2 DIRECTORY ASSISTANCE

A Customer may obtain Local Directory Assistance (DA) in determining telephone numbers within its local calling area by calling the Directory Assistance operator. The Customer may request a maximum of two telephone numbers per call to Directory Assistance service without additional charges.

4.2.1 Rates for Directory Assistance

Each call will be billed at \$0.45.

CT

4.3 OPERATOR ASSISTANCE (Traditional)

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner.

Third Number Billing: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

Calling Cards: Provides the Customer with the capability to place a call using a calling card with or without the assistance of an operator.

Person to Person: Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

Station to Station: Calls completed with the assistance of an operator to a particular Station. The call may be billed to the called party.

Operator Assisted (Traditional) Surcharges: The following surcharges will be applied on a per call basis.

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4.3.1 Rates for Operator Services

Third Number Billing	\$ 1.65
Collect Calls	\$ 1.65
Person to Person	\$ 3.00
Station to Station	\$ 1.65
Operator Assisted (Traditional) Surcharges	\$ 1.65

4.4. DIRECTORY LISTINGS

The Company shall provide a single directory listing, termed the primary listing, in the telephone directory published by the local exchange provider in the Customer's exchange area of the Station number which is designated as the Customer's main billing number. Directory listing of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for an additional monthly recurring charge per listing.

The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. When more than one line is required to properly list the Customer, no additional charge is made.

The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, contains obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

Each listing must be designated Government, Business, or Residence to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential Section. The Company, upon notification to the Customer, will withdraw any listing that is found to be in violation of its rules with respect thereto.

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In order for listing to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

Directory listings are provided in connection with each Customer service as specified herein.

Primary Listing: A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.

Additional Listings: In connection with local exchange service, additional listings are available only in the name of Authorized Users of the Customer's service, as defined herein.

Nonpublished Listings: Listings that are not printed in directories or available from Directory Assistance. A Nonpublished Telephone Service will be furnished, at the Customer's request providing the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records.

Unlisted: Listings that are not printed in directories but are available from Directory Assistance.

4.4.1 Rates for Directory Listings

	Monthly Recurring Charges	
	Res.	Bus.
Per Listing or Primary	NC	NC
Additional Listing	\$0.30	\$0.75
Non-Published Number	\$2.00	\$2.00
Unlisted	\$3.00	\$3.00

4.5 EMERGENCY SERVICES (911)

Allows Customers to reach emergency services including police, fire and medical services. 911 has the ability to selectively route an emergency call to the primary 911 provider so that it reaches the correct emergency service located closest to the caller. In addition, for E911, the Customer's address and telephone information will be displayed to the primary E911 provider for display at the Public Service Answering Point (PSAP) where facilities permit. Charges for 9-1-1 will be a pass through of the charge imposed by the governmental entity.

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4.6 BASIC CUSTOM CALLING SERVICES

4.6.1 General Description

Basic Custom Calling Services are provided by the Telephone Company, where facilities are available, to enhance the utility of Local Exchange Access Service to the residential and business end user.

4.6.2 Definitions

- (A) Call Forwarding (CFW) - This feature allows a station user to redirect incoming calls to another telephone number. The user dials an activation code followed by the telephone number to which incoming calls are to be directed. The user may cancel this feature by dialing a deactivation code.
- (B) Call Forwarding Busy Line (CFB) - This feature forwards all calls to a preselected telephone number when the called number is busy. With this feature the user also has the ability to change the preselected number.
- (C) Call Forwarding, Don't Answer (CFD)- This feature allows users to answer a Call Waiting call or let it be forwarded to a preselected number when the called number does not answer within a specified period of time.
- (D) Call Forwarding, Remote Access (CFRA) - This feature allows a user at a remote location to activate/deactivate the Call Forwarding features.
- (E) Remote Call Forwarding (all calls) (RCFA) - This feature provides fixed Call Forwarding to a preselected telephone number. This feature is administered by the Telephone Company.
- (F) Speed Calling (abbreviated dialing) (SSC)is feature allows a user to dial selected telephone numbers using less digits than normally required. A single digit speed calling list is provided with basic Speed Calling and has the capability of storing up to 8 frequently dialed telephone numbers.
- (G) Enhanced Speed Calling (LSC) - This feature allows a user to dial selected numbers using fewer digits than normally required. A two digit speed calling list is provided with Enhanced Speed Calling and has the capability of storing up to 30 frequently dialed telephone numbers.

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- (H) Three Way Calling (3WC) - This feature allows a station in the talking mode to add a third party to the call without an operator's assistance.
- (I) Call Waiting/Cancel Call Waiting (CWT/CCWT) - This feature alerts a busy station that another call is waiting with a "burst of tone". A flash of the switchhook places the first call on hold and connects to the second call. Consecutive flashes of the switchhook allows alternating between the first and second call. Cancel Call Waiting allows a user with the Call Waiting feature to cancel the operation of Call Waiting for one call. The user dials the Cancel Call Waiting code and dial tone is heard. Without hanging up, the user then places the call. During this call only the Call Waiting feature is inactive. Call Waiting tones will not interrupt this call.
- (J) Trunk-Line Hunting (DNH) - This feature is a line hunting arrangement that provides sequential or circular hunting over the members in a multi-line hunt group.
- (K) Teen Line/Distinctive Ringing (TEEN) - This feature allows a customer to have multiple directory numbers assigned to a single line within an exchange. Each number has a unique ringing pattern which allows the customer to distinguish which number is being called. Under no circumstances will this feature be provided to mixed residence and business services.

4.6.3 Basic Custom Calling Service Rates

A.	Recurring Rates	Monthly Recurring Rate
(A)	Call Forwarding (CFW)	
	Per Access Line	\$2.00
	Per Use	N/A
(B)	Call Forwarding Busy Line (CFB)	
	Per Access Line	\$3.00
(C)	Call Forwarding Don't Answer (CFD)	
	Per Access Line	\$3.00
(D)	Call Forward Remote Access (CFRA)	
	Per Access Line	\$2.00
(E)	Remote Call Forwarding (fixed) (RCFA)	

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	Per Access Line	\$2.00
(F)	Speed Calling (abbreviated dialing) (SSC) Per Access Line	\$ 2.00
(G)	Enhanced Speed Calling (LSC) Per Access Line	N/A
(H)	Three Way Calling (3WC) Per Access Line	\$ 3.00
(I)	Call Waiting /Cancel Call Waiting (CWT/CCWT) Per Access Line	\$ 2.00
(J)	Trunk-Line Hunting (DNH) Per Access Line	\$ 5.75
(K)	Teen Line/Distinctive Ringing (TEEN) Per Access Line	\$ 5.00

* Usage Sensitive charges will be capped at the monthly rate.

4.7 CLASS CALLING SERVICES

4.7.1 General Description

Class Calling Services (CCS) is comprised of a group of features individually described under Section B which allow customers to efficiently manage call flow generated over their Exchange Access Line(s). This management is possible only where the calling party's telephone number can be forwarded from the central office originating the call to the terminating central office serving the called party. CCS features are optional services offered in addition to regular exchange service.

CCS services are available to residence and business customers where facilities are available. Individual feature availability may differ by exchange.

CCS features will be functional under the following conditions:

1. When both the originating customer and the call terminating customer are served from the same central office.

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2. When both the call originating customer and the call terminating customer are serviced from different central offices equipped for CCS and are linked by appropriate facilities.

The telephone company shall not be liable for any loss or damages arising out of error, interruptions, defects, failures or malfunctions of CCS or equipment. Damages arising out of such interruptions, defects, failures or malfunctions of the services after the telephone company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

4.7.2 Definitions

- (A) Calling Number/Name Delivery (CND/CNAM) - Allows for the automatic delivery of a calling party's telephone number and name to the called customer which gives the called customer an opportunity to decide whether to answer the call immediately or not. The telephone number and name are displayed on customer provided equipment. The displayed information may indicate the directory number/name of the calling party is private or unavailable. The name shown will be the name associated with the calling telephone number as shown in the network records. The Company may abbreviate or limit that name for display purposes. The Company does not assure name accuracy, and the Company shall not be liable to any party for errors, omissions or mistakes.
- (B) Calling Number Delivery (CND) - An arrangement which utilizes specific network capabilities to transmit the calling party number associated with an incoming call to the called party's local exchange service access line.
Caller ID is available only where facilities permit.
- (C) Caller ID with Call Waiting (CWID) - Allows for the automatic display of information about the incoming caller to an analog subscriber while the subscriber is engaged in a phone conversation. The customer must subscribe to Caller Name and/or Calling Name and Number Delivery and Call waiting features, and has purchased special customer premise equipment.
- (D) Directory Number Privacy (SUPR) - This feature allows a user to select, on a call-by-call basis, or per line basis, whether or not the name/number will be suppressed on the called party's telephone or call display unit.

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- (E) Anonymous Call Rejection (ACR) - This feature allows the called party to automatically reject calls if the calling party's number is marked Private. This feature routes these calls directly to a recorded announcement.
- (F) Automatic Callback (ACB) - This feature enables a user to automatically place a call to the last incoming call. The last incoming call is defined as the last number to call, or when used in conjunction with Calling Number/Name Delivery, the number being displayed. If the call back number is busy this feature allows a user to camp on or queue the called party. When an on-hook condition is detected, both numbers will ring to establish the call.
- (G) Automatic Recall (AR) - This feature enables a user to automatically place a call to the last outgoing call. The last outgoing call is defined as the last number dialed. If the called number is busy this feature allows a user to camp on or queue the called party. When an on hook condition is detected, both numbers will ring to establish the call.
- (H) Customer Originated Call Trace (COT) - This feature allows an end-user to request an automatic trace of the last incoming call. This provides an easy way to trace obscene, threatening, or harassing calls. A Call Trace may be activated at any time following the call to be traced.
- (I) Selective Call Acceptance (SCA) - This feature allows a user to accept incoming calls from a user-specified list of telephone numbers.
- (J) Selective Call Rejection (SCR) - This feature allows a user to reject incoming calls from a user-specified list of telephone numbers.
- (K) Selective Call Forwarding (SCF) - This feature allows a user to preselect calls to be forwarded from a user-specified list of telephone numbers.
- (L) Selective Distinctive Ringing (SDR)- This feature allows a user to preselect which calls receive distinctive ringing treatment based on the number of the calling party.
- (M) Telemarketing Call Screening (TCS) This feature allows a customer to divert incoming calls that are marked "Private," "Unknown," and "Out of Area" to a pre-recorded message which informs the calling party that the called number is not accepting telemarketing calls and that the called party wishes their name to be added to the telemarketers 'Do Not Call' list. All other callers, including callers who are not telemarketers but whose calling information is not provided, are instructed to "press 1 or stay on the line" to complete the

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call.

4.7.3	<u>CLASS Services Rates</u>	<u>Monthly Rate</u>
(A)	Calling Number/Name Delivery (CND/CNAM) Per Access Line	\$7.50
(B)	Calling Number Delivery (CND) Per Access Line	N/A \$4.00
(C)	Caller ID with Call Waiting (CWID) Per Access Line	No Charge
(D)	Directory Number Privacy (SUPR) Per Access Line or Per Use	No Charge
(E)	Anonymous Call Rejection (ACR) Per Access Line	\$3.00
(F)	Automatic Call Back (ACB) Per Access Line - Unlimited Per Use	\$ 3.00 \$ 0.50
(G)	Automatic Recall (AR) Per Access Line - Unlimited Per Use	\$ 3.00 \$ 0.50
(H)	Customer Originated Call Trace (COT) Per Successful Trace and Per month	\$ 5.00 \$ 5.00
(I)	Selective Call Acceptance (SCA) Per Access Line	\$ 3.00
(J)	Selective Call Rejection (SCR) Per Access Line	\$ 3.00
(K)	Selective Call Forwarding (SCF) Per Access Line	\$ 3.00

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(L)	Selective Distinctive Ring/Call Waiting (SDR)	
	Per Access Line	\$3.00
(M)	Telemarketing Call Screening (TCS)	
	Per Access Line	N/A

* Usage Sensitive charges will be capped at the monthly rate.

4.7.4 Non-Recurring Rates

Applicable Service Ordering Charges from this tariff will apply when the end-user orders custom calling services. Only one non-recurring rate will be applied if the customer orders numerous services simultaneously.

4.8 TOLL RESTRICTION

4.8.1 General Description

Toll Restriction Services are provided by the Telephone Company and deny the local exchange user access to the long distance telecommunications network by blocking all 1+ and 0+ calls, while permitting the user access to the local exchange network. The Company offers two types of Toll Restriction as set forth below:

4.8.2 Rates

	Monthly Rate
Toll Restriction	\$4.00
Toll Restriction with PIN (Allows the end user to access the long distance telecommunications network by the utilization of a PIN)	\$3.00

4.9 PAYMENT RELATED CHARGES

(1)	NSF Check or Credit Card Return Charge		(CR)
	Per Item	\$45.00	
(2)	Late Payment Charge applied to past due balance	1.5%	

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4.10 ACCESS ORDERING, SERVICE CONNECTION, MOVE AND CHANGE CHARGES

4.10.1 General Description

Service charges are in addition to all other rates and charges that may be applicable for services provided by the Telephone Company.

Nonrecurring Charges - per line

(A)	Service Order Charge*	
	Per Order	\$16.50
(B)	Connection Charge	
	Residential	\$27.55
	Business	\$27.55
(C)	Number Change Charge	\$14.95
(D)	Restoration of Service	\$27.55

* Service Order Charges are applicable to: 1) requests to establish an account for initial connection of service and subsequent requests for service, number and/or feature change restoration of service at the customer's request and change in class of service. (An account is each service for which a separate access line is established.) A separate service order will be written for each request; 2) Connection of additional local exchange access lines or detached access lines to an established service; 3) Change and transfer of service involving change in name and responsibility whether or not there is a lapse in service; 4) Restoration of service disconnected for nonpayment; such service will be restored upon payment of charges due; 5) Service ordered during a pending service order which cannot be included on the pending service order; and 6) Additions, moves and changes of lines in the same building or in different buildings on the same premises.

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4.11 SPECIAL SERVICE ARRANGEMENTS

4.11.1 General

If a customer's requirements cannot be met with the regularly offered service arrangements, facilities, or tariffed services, the Company will provide, where practical, Special Service Arrangements. Special Service Arrangements are provided at charges equal to the estimated cost of furnishing such facilities or services on the condition that the provision of such arrangements are not detrimental to any other services furnished under the Company's tariffs.

4.11.2 Rules and Regulations

The Special Service Arrangement shall be effective in accordance with the terms of the agreement with the Customer. The information referred to in the above paragraph will be provided to the Commission Staff no later than thirty days after agreement is made with the Customer. The Commission shall retain jurisdiction over the terms and conditions and rates and charges of the Special Service Arrangement and shall have the authority to modify the terms, conditions, rates and charges prospectively, after notice and hearing unless otherwise agreed to by the Customer, the Company, and Commission Staff.

4.11.3. Rates and Charges

Rates for Special Service Arrangements are equivalent to the estimated costs of furnishing the Special Service Arrangements.

Estimated cost is developed from an estimate of the total cost to the Company to provide the Special Service Arrangement, including:

- (A) Cost of Maintenance;
- (B) Cost of Operation;
- (C) General administration expenses, including taxes, on the basis of average charges for these items; and,
- (D) Any other item of expenses associated with the particular situation.

4.12 Customer Specific Contracts

If the Company enters into any customer-specific contracts for business customers they will conform to the requirements of OAC 165:55-5-10.3.

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4.13 LIST OF LOCAL EXCHANGES

The Company offers the services under the preceding portions of this tariff in the following local exchanges:

Ada, Afton, Alex, Allen, Alluwe, Altus, Alva, Anadarko, Antlers, Ardmore, Asher, Atoka, Avant, Barnsdall, Bartlesville, Bennington, Bessie, Billings, Binger, Blackwell, Blair, Bokoshe, Boswell, Boynton, Braggs, Brekenridge, Bristow, Broken Arrow, Byars, Cache, Caddo, Calvin, Carney, Carrier, Cashion, Cement, Chandler, Checotah, Chelsea, Cherokee, Chickasha, Claremore, Cleveland, Clinton, Coalgate, Collinsville, Commerce, Coweta, Cushing, Davis, Delaware, Depew, Drumright, Duncan, Durant, Eldorado, Elk City, El Reno, Enid, Enterprise, Eufaula, Fairfax, Fairland, Fairmont, Fairview, Ft. Cobb, Ft. Gibson, Glencoe, Gore, Granite, Grove, Guthrie, Harrah, Hartshorne-Haileyville, Haskell, Headrick, Heldton, Henryetta, Hillsdale, Hitchcock, Hobart, Holdenville, Hominy, Hugo, Idabel, Indianola, Kaw City, Keefeton, Keota, Ketchum, Kiefer, Kingston, Kinta, Konowa, Kremlin, Lawton, Lindsay, Lone Wolf, Longtown, Luther, Madill, Mangum, Marietta, Maysville, McCurtain, Meeker, Miami, Minco, Morris, Morrison, Muldrow, Mulhall, Muskogee, Newkirk, Noble, Nowata, Oilton, Okemah, Oklahoma City, Metropolitan and all first and second tier zones, Okmulgee, Olustee, Pauls Valley, Pawhuska, Payden, Payne, Perkins, Perry, Picher, Pocasset, Pocola, Ponca City, Porter, Porum, Prague, Purcell, Quinton, Ramona, Ripley, Rocky, Roff, Rush Springs, Ryan, Sallisaw, Sayre, Seminole, Shawnee, Skiatook, Snug Harbor, Soper, Spiro, Stigler, St. Louis, Stillwater, Stratford, Stroud, Tahlequah, Talihina, Tecumseh, Tishomingo, Tonkawa, Tulsa, Metropolitan exchange and all first tier zones, Tupelo, Vinita, Wagoner, Walters, Warner, Waukomis, Washington, Wapanucka, Wayne, Weatherford, Webberville, Weleetka, Wellston, Westerville, Wetumka, Wilburton, Wilson, Woodward, Wynnewood, Yale.

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4.14 LIFELINE SERVICE

4.14.1 Applicability

1. Lifeline Service provides qualifying low-income consumers with a credit to be applied to supported voice telephony service or broadband Internet access service as defined in § B, below.
2. The qualifying low-income consumers pay reduced charges as a result of application of the Lifeline support amount described in § D and § E, as applicable, below.
3. Customers shall not receive more than one Lifeline credit regardless of the number of residential voice telephony or broadband services or locations the customer receives service within the State of Oklahoma.
4. Lifeline Service shall not be available on a retroactive basis.
5. Lifeline Services are offered in the AT&T exchanges of Cleveland, Pawnee, and the portion of the Ralston located in Pawnee County, Oklahoma.

B. Designated Services Available to Lifeline Customers (1)

The following services shall be offered to eligible Lifeline customers:

1. Voice Telephony service:
 - a. that provide voice grade access to the public switched network or its functional equivalent;
 - b. minutes of use for local service provided at no additional charge to end users;
 - c. access to the emergency services provided by local government or other public safety organizations, such as 911 and enhanced 911, to the extent the local government in an eligible carrier's service area has implemented 911 or enhanced 911 systems; and
 - d. toll limitation services to qualifying low-income consumers as provided in 47 CFR §54.400.
2. Broadband Internet access service:
 - a. a mass-market retail service by wire or radio that provides the capability to transmit data to and receive data from all or substantially all Internet endpoints, including any capabilities that are incidental to and enable the operation of the communications service, but excluding dial-up service, that meet the minimum service standard set forth in 47 CFR §54.408.

C. Eligibility Requirements for Lifeline Service On Non-Tribal Lands

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1. The customer, one or more of the customer's dependents, or the customer's household (applicant) seeking Lifeline service credit must provide documentation to the Company establishing that the applicant meets one or more of the following eligibility requirements prior to receiving the Lifeline service credit.

(1) Lifeline service may not be disconnected for non-payment of toll charges.

C. Eligibility Requirements for Lifeline Service On Non-Tribal Lands (Continued)

a. The applicant must receive benefits from one of the following federal assistance programs: Medicaid; Supplemental Nutrition Assistance Program ("SNAP" f/k/a Food Stamps); Supplemental Security Income; Federal Public Housing Assistance (Section 8); Veterans and Survivors Pension Benefit; or

b. An applicant's household income as defined in 47 CFR § 54.400(f) must be at or below 135% of the Federal Poverty Guidelines for a household of that size.

2. In addition to meeting the qualifications provided in paragraphs a. through b. above, in order to constitute a qualifying low-income applicant, an applicant must not already be receiving a Lifeline service, and there must not be anyone else in the applicant's household subscribed to a Lifeline service.

3. The eligibility requirements listed above will be certified to by the applicant or the applicable state agency. The Company assumes no responsibility for the certification of customers or applicants eligibility.

4. Upon receipt of the applicant's documentation, in accordance with 47 CFR § 54.410, establishing eligibility for Lifeline credit, and the Company's provisioning of Lifeline service to the applicant the Company will begin providing the credit.

C. Eligibility Requirements for Lifeline Service On Non-Tribal Lands (Continued)

5. Lifeline customers are required to provide documentation for the purpose of determining their continuing eligibility for the Lifeline credit, upon request of the Company, no less frequently than annually, in accordance with 47 CFR § 54.410.

6. The Lifeline service credit will be discontinued for customers who no longer meet the eligibility requirements for the Lifeline Service credit.

D. Lifeline Credits for Lifeline Service On Non-Tribal Lands

Cim Tel Cable, LLC

Federal Lifeline Credit:

1. Until December 1, 2019, the support amount will be \$9.25 per month.
2. From December 1, 2019 until November 30, 2020, the support amount will be \$7.25 per month for Lifeline service offerings meeting only the minimum service standards for voice service set forth in §54.408.
3. From December 1, 2020 until November 30, 2021, the support amount will be \$5.25 per month for Lifeline service offerings meeting only the minimum service standards for voice service set forth in §54.408.
4. On December 1, 2021, standalone voice service, or voice service not bundled with a broadband service which meets the minimum standards set forth in §54.408, will not be eligible for Lifeline support unless the Federal Communications Commission has previously determined otherwise.
5. Notwithstanding paragraph D.4. of this section, on December 1, 2021, the support amount for standalone voice service, or voice service not bundled with a broadband service which meets the minimum standards set forth in 47 CFR §54.408, provided by the Company and the Company is the only Lifeline provider in a Census block will be \$5.25.

E. Eligibility Requirements for Lifeline Service On Tribal Lands

1. The customer, one or more of the customer's dependents, or the customer's household (applicant) seeking Lifeline service credit must provide documentation to the Company establishing that the applicant meets one or more of the following eligibility requirements prior to receiving the Lifeline service credit.

a. The applicant must receive benefits from one of the following federal assistance programs: Medicaid; Supplemental Nutrition Assistance Program ("SNAP" f/k/a Food Stamps); Supplemental Security Income; Federal Public Housing Assistance (Section 8); Veterans and Survivors Pension Benefit; or

b. An applicant's household income as defined in 47 CFR § 54.400(f) must be at or below 135% of the Federal Poverty Guidelines for a household of that size; or

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c. A customer who lives on Tribal lands is eligible for Lifeline service as a “qualifying low-income consumer” as defined by 47 CFR § 54.400(a) and as an “eligible resident of Tribal lands” as defined by 47 CFR § 54.400(e) if that customer meets the qualifications for Lifeline specified in paragraphs a. through b. above or if the customer, one or more of the customers dependents, or the
LIFELINE SERVICE

E. Eligibility Requirements for Lifeline Service On Tribal Lands (continued)

Customer’s household participates in one of the following Tribal-specific federal assistance programs: Bureau of Indian Affairs general assistance; Tribally administered Temporary Assistance for Needy Families; Head Start (only those households meeting its income qualifying standard); or the Food Distribution Program on Indian Reservations.

2. In addition to meeting the qualifications provided in paragraphs a. through c. above, in order to constitute a qualifying low-income applicant, an applicant must not already be receiving a Lifeline service, and there must not be anyone else in the applicant’s household subscribed to a Lifeline service.

3. The eligibility requirements listed above will be certified to by the applicant or the applicable state agency. The Company assumes no responsibility for the certification of customers or applicants eligibility.

4. Upon receipt of the applicant's documentation, in accordance with 47 CFR § 54.410, establishing eligibility for Lifeline credit, and the Company’s provisioning of Lifeline service to the applicant the Company will begin providing the credit.

5. Lifeline customers are required to provide documentation for the purpose of determining their continuing eligibility for the Lifeline credit, upon request of the Company, no less frequently than annually, in accordance with 47 CFR § 54.410.

6. The Lifeline service credit will be discontinued for customers who no longer meet the eligibility requirements for the Lifeline Service credit.

F. Lifeline Credits for Lifeline Service On Tribal Lands

Federal Lifeline Credit:

1. Lifeline customers on Tribal Lands will receive the Federal Lifeline Credit set forth in paragraph D of this section; and

2. Additional federal Lifeline support of up to \$25 per month will be made available to qualifying eligible resident of Tribal lands.

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G. Application of Lifeline discount amount:

1. The Company will first apply federal Lifeline credits described above to waive the federal End User Common Line charges for eligible voice telephony service provided to Lifeline customers. The Company will then apply any additional federal support amount to a qualifying low-income consumer's retail rate for the supported service and then charge the Lifeline customer the remaining balance, if any.