

Valued CimTel Customer,

As you may know, we have made the difficult decision to discontinue our television services.

Effective March 1<sup>st</sup> 2024, we will no longer carry any of our video services. We will also lose the following channels on the following dates as our contracts will expire before our final drop date.

Fox News, Fox Business, FS1 and FS2 will terminate Dec 1<sup>st</sup>  
KJRH, KTUL, KMYT and KOKI will drop Dec 31<sup>st</sup>.

In the effort of helping you ease into this new life outside of cable we'd like to offer you the chance to receive a **free Roku Express 4K device!** If you drop our video services by December 15<sup>th</sup> 2023 and mention this letter, we will send you a **free Roku!** But **act fast- this offer is only available for a limited time while supplies last.** Terms and conditions apply and will be outlined below.

We are also still offering MyBundle.Tv as an option to help you navigate and choose the best services based on your viewing needs. To utilize the MyBundle.Tv recommendation tool, please visit our website: [www.mybundle.tv/CimTel/tv](http://www.mybundle.tv/CimTel/tv) or use the QR code below.

Thank you so much for your patronage and please let us know if there is anything we can do to support you through this transition.

CimTel

Try MyBundle.TV!



\*To qualify for the complimentary Roku device, you are required to maintain an active Internet subscription with CimTel for a minimum of 6 months. Please note that CimTel will not provide support for the Roku device post-delivery. For any assistance or inquiries regarding the device, kindly refer to Roku's official support portal at <https://support.roku.com/en-gb/>. Additionally,

it's important to be aware that CimTel will not offer replacements for the Roku once it has been delivered to you."