

Cross Companies offers many devices that are Hearing Aid Compatible (HAC) for the hearing impaired.

The Federal Communications Commission (FCC) defines Hearing Aid Compatibility (HAC) for wireless devices in terms of radio-frequency (RF) emissions and telecoil coupling. Cell phones are tested to see if they comply with the FCC's definition of hearing aid compatibility. For more information on hearing aid compatibility requirements for wireless phones please visit the [FCC website](#) or the [Global Accessibility Reporting Initiative \(GARI\) website](#).

M refers to the RF emissions level of the handset device and means the device is intended for use with hearing aids in microphone mode. The higher the "M" rating number on the device, the more likely the device can be used with a hearing aid on the microphone setting.

T refers to the device's telecoil coupling ability and means the device is intended for use with hearing aids in telecoil mode. The higher the "T" rating number on the device, the more likely the device can be used with a hearing aid on the telecoil setting. A telecoil is a small device that is built into some hearing aids for use with the telephone as well as assistive listening devices. To use the telecoil, generally either the hearing aid is switched to the "T" position or a button on the hearing aid is pushed to select the telecoil program. Some newer hearing aids will automatically switch to telecoil mode when using a phone. The telecoil picks up magnetic fields generated by telephones and converts these fields into sound. Telecoils are particularly useful for telephone communication because they permit the volume control of a hearing aid to be turned up without creating feedback or "whistling," and background noise can be reduced especially when using cell phones in noisy places. A hearing health professional can determine whether a hearing aid contains a telecoil and how it is activated.

The above information was taken from the CTIA's website, <http://www.AccessWireless.org>. For more information and for downloadable brochures, please visit [AccessWireless.org](http://www.AccessWireless.org)

Cross Companies offers a variety of HAC phone models to meet the needs of wireless users with hearing disabilities. In addition to the listing of the devices below, each phone's package is labeled with its appropriate hearing aid rating. The in-store displays will also denote HAC ratings.

PDAs (smartphones) generally have advanced features such as expandable memory, enhanced camera, Bluetooth, video, Internet access, touchscreen UI, faster processing, email, full QWERTY keypads, and in many cases Windows Office Mobile, to meet the demands of mobile business professionals and consumers.

High-Tier Phones have features for demanding users, including Bluetooth, Internet access capability, increased RAM storage or expandable memory, high-resolution color display, enhanced camera/video capability, and music/MP3 player functionality. They typically feature a modern, sleek design, often are slider form factor.

Mid-Tier Phones may have a camera, Bluetooth, or Internet access capability, but are less likely to offer video/music/media player capability. The design is typically less stylish, tends to be clamshell or flip form factor.

Low-Tier Phones offer basic wireless telephone features, may not have a camera, Bluetooth, or Internet access capability, and generally lack such features as MP3 players and expandable memory. Typically, utilitarian design suitable for customers using voice/text only tends to be flip or bar form factor.

A listing of Cross Companies HAC compatible handsets can be found in the table below. Cross Companies does not offer non-HAC compliant devices.

Updated Jan 2025

Handset Manufacturer	Model Name	FCC ID	HAC Ratings	Air interface	WIFI Capable	Tier	HAC ANSI Standard	Launch	Product Link
Apple	iPhone SE 2022	BCG-E3500A	M3/T4	CDMA/LTE	Y	PDA	2012	10/31/23	https://www.gari.info/findphones-detail.cfm?productid=6724&iframeid=
Apple	iPhone SE	BCG-E3501A	M3/T4	CDMA/LTE	Y	PDA	2012	4/24/20	https://www.gari.info/findphones-detail.cfm?productid=5524&iframeid=
Apple	iPhone 11	BCG-E3309A	M3/T4	CDMA/LTE	Y	PDA	2012	9/20/19	https://www.gari.info/findphones-

									detail.cfm?productid=5145&iframeid=
Apple	iPhone 11 Pro	BCG-E3305A	M3/T4	CDMA/LTE	Y	PDA	2012	9/20/19	https://www.gari.info/findphones-detail.cfm?productid=5146&iframeid=
Apple	iPhone 11 Pro Max	BCG-E3306A	M3/T4	CDMA/LTE	Y	PDA	2012	9/20/19	https://www.gari.info/findphones-detail.cfm?productid=5147&iframeid=
Apple	iPhone Xs	BCG-E3218A	M3/T4	CDMA/LTE	Y	PDA	2011	9/21/18	http://gari.info/findphones-detail.cfm?productid=4575&iframeid=
Apple	iPhone Xs Max	BCG-E3219A	M3/T4	CDMA/LTE	Y	PDA	2011	9/21/18	http://gari.info/findphones-detail.cfm?productid=4576&iframeid=
Apple	iPhone Xr	BCG-E3220A	M3/T4	CDMA/LTE	Y	PDA	2011	10/26/18	http://gari.info/findphones-detail.cfm?productid=4599&iframeid=
Apple	iPhone X	BCD-E3161A	M3/T4	CDMA/LTE	Y	PDA	2011	11/17/18	http://gari.info/findphones-detail.cfm?productid=3663&iframeid=

Apple	iPhone 8 Plus	BCG-E3160A	M3/T4	CDMA/LTE	Y	PDA	2011	9/17/18	http://gari.info/findphones-detail.cfm?productid=3652&iframeid=
Apple	iPhone 8	BCG-E3159A	M3/T4	CDMA/LTE	Y	PDA	2011	9/17/18	http://gari.info/findphones-detail.cfm?productid=3650&iframeid=
Apple	iPhone 6s	BCG-E2946A	M3/T4	CDMA/LTE	Y	PDA	2011	10/16/18	http://gari.info/findphones-detail.cfm?productid=2267&iframeid=
Apple	iPhone 6s Plus	BCG-E2944A	M3/T4	CDMA/LTE	Y	PDA	2011	10/16/18	http://gari.info/findphones-detail.cfm?productid=2270&iframeid=
Apple	iPhone 7	BCG-E3085A	M3/T4	CDMA/LTE	Y	PDA	2011	10/16/18	http://gari.info/findphones-detail.cfm?productid=2937&iframeid=
Apple	iPhone 7 Plus	BCG-E3087A	M3/T4	CDMA/LTE	Y	PDA	2011	10/16/18	http://gari.info/findphones-detail.cfm?productid=2999&iframeid=
Apple	iPhone SE	BCG-E2945A	M3/T4	CDMA/LTE	Y	PDA	2011	10/16/18	http://gari.info/findphones-

									detail.cfm?productid=3000&iframeid=
Apple	iPhone 12 Pro Max	BCG-E3549A	M3/T4	CDMA/LTE	Y	PDA	2011	11/13/20	https://www.gari.info/findphones-detail.cfm?productid=5917&iframeid=
Apple	iPhone 12 Mini	BBCG-E3542A	M3/T4	CDMA/LTE	Y	PDA	2011	11/13/20	https://www.gari.info/findphones-detail.cfm?productid=5914&iframeid=
Apple	iPhone 12 Pro	BCG-E3545A	M3/T4	CDMA/LTE	Y	PDA	2011	10/23/20	https://www.gari.info/findphones-detail.cfm?productid=5916&iframeid=
Apple	iPhone 12	BCG-E3543A	M3/T4	CDMA/LTE	Y	PDA	2011	10/23/20	https://www.gari.info/findphones-detail.cfm?productid=5915&iframeid=
Apple	iPhone 13 Mini	BCG-E3994A	M3/T4	CDMA/LTE	Y	PDA	2012	09/24/2021	https://www.gari.info/findphones-detail.cfm?productid=6579&iframeid=
Apple	iPhone 13	BCG-E3997A	M3/T4	CDMA/LTE	Y	PDA	2012	09/24/2021	https://www.gari.info/findphones-detail.cfm?productid=6580&iframeid=

Apple	iPhone 13 Pro	BCG-E4000A	M3/T4	CDMA/LTE	Y	PDA	2012	09/24/2021	https://www.gari.info/findphones-detail.cfm?productid=6581&iframeid=
Apple	iPhone 13 Pro Max	BCG-E4003A	M3/T4	CDMA/LTE	Y	PDA	2012	09/24/2021	https://www.gari.info/findphones-detail.cfm?productid=6582&iframeid=
Apple	iPhone 14 Pro	BCG-E8150A	M3/T4	CDMA/LTE	Y	PDA	2012	10/31/2023	https://www.gari.info/findphones-detail.cfm?productid=7848&iframeid=
Apple	iPhone 14 Pro Max	BCG-E8154A	M3/T4	CDMA/LTE	Y	PDA	2012	10/31/2023	https://www.gari.info/findphones-detail.cfm?productid=7849&iframeid=
Apple	iPhone 14 Plus	BCG-E8139A	M3/T4	CDMA/LTE	Y	PDA	2012	10/31/2023	https://www.gari.info/findphones-detail.cfm?productid=7847&iframeid=
Apple	iPhone 14	BCG-E8138A	M3/T4	CDMA/LTE	Y	PDA	2012	10/31/2023	https://www.gari.info/findphones-detail.cfm?productid=7846&iframeid=
Apple	iPhone 15	BCG-E8427A	M3/T4	CDMA/LTE	Y	PDA	2012	10/31/2023	https://www.gari.info/findphones-

									detail.cfm?productid=8812&iframeid=
Apple	iPhone 15 Plus	BCG-E8431A	M3/T4	CDMA/LTE	Y	PDA	2012	10/31/2023	https://www.gari.info/findphones-detail.cfm?productid=8811&iframeid=
Apple	iPhone 15 Pro	BCG-E8435A	M3/T4	CDMA/LTE	Y	PDA	2012	10/31/2023	https://www.gari.info/findphones-detail.cfm?productid=8809&iframeid=
Apple	iPhone 15 Pro Max	BCG-E8439A	M3/T4	CDMA/LTE	Y	PDA	2012	10/31/2023	https://www.gari.info/findphones-detail.cfm?productid=8813&iframeid=
Apple	iPhone 16 Pro Max	BCG-E8684A	M3/T3	LTE	Y	PDA	2012	10/1/2024	https://www.gari.info/findphones-detail.cfm?productid=9082&iframeid=
Apple	iPhone 16 Pro	BCG-E8666A	M3/T3	LTE	Y	PDA	2012	10/1/2024	https://www.gari.info/findphones-detail.cfm?productid=9081&iframeid=
Apple	iPhone 16 Plus	BCG-E8692A	M3/T3	LTE	Y	PDA	2012	10/1/2024	https://www.gari.info/findphones-detail.cfm?productid=9079&iframeid=

Apple	iPhone 16	BCG-E8688A	M3/T3	LTE	Y	PDA	2012	10/1/2024	https://www.gari.info/findphones-detail.cfm?productid=9080&iframeid=
Apple	iPhone Air	BCG-E8948A	M3/T4	LTE	Y	PDA	2012	09/09/2025	https://www.gari.info/findphones-detail.cfm?productid=9912&iframeid=
Apple	iPhone 17	BCG-E8947A	M3/T4	LTE	Y	PDA	2012	09/09/2025	https://www.gari.info/findphones-detail.cfm?productid=9911&iframeid=
Apple	iPhone 17 Pro	BCG-E8949A	M3/T4	LTE	Y	PDA	2012	09/09/2025	https://www.gari.info/findphones-detail.cfm?productid=9913&iframeid=
Apple	iPhone 17 Pro Max	BCG-E8950A	M3/T4	LTE	Y	PDA	2012	09/09/2025	https://www.gari.info/findphones-detail.cfm?productid=9914&iframeid=
Google	Pixel 7	A4RGQML3	M3/T4	LTE	Y	PDA	2012	6/16/2023	https://fccid.io/A4RGQML3
Google	Pixel 7 Pro	A4RGE2AE	M3/T4	LTE	Y	PDA	2012	6/16/2023	https://fccid.io/A4RGE2AE

Google	Pixel 7A	A4RG0DZQ	M3/T4	LTE	Y	PDA	2012	6/16/2023	https://fccid.io/A4RG0DZQ
Google	Pixel Fold	A4RG9FPL	M3/T4	LTE	Y	PDA	2012	8/05/2023	https://fccid.io/A4RG9FPL
Google	Pixel 8	A4RGKWS6	M3/T4	LTE	Y	PDA	2012	11/20/2023	https://fccid.io/A4RGKWS6
Google	Pixel 8 Pro	A4RG1MNW	M3/T4	LTE	Y	PDA	2012	11/20/2023	https://fccid.io/A4RG1MNW
LG	Fluid II	ZNFVN170	M4/T4	CDMA	N	Low	2011	10/15/18	https://ach.fcc.gov/products-and-services/mobile-devices/1736/lg-fluid-ii-lg-an170
LG	K20	ZNFVS501	M3/T3	CDMA/LTE	Y	PDA	2011	6/5/18	http://gari.info/findphones-detail.cfm?productid=3542&iframeid=
LG	K30	ZNFK410PM	M3/T3	CDMA/LTE	Y	PDA	2012	4/5/19	http://gari.info/findphones-detail.cfm?productid=4486&iframeid=
LG	K40	ZNFX420MM	M3/T3	CDMA/LTE	Y	PDA	2012	9/10/19	https://www.gari.info/findphones-detail.cfm?productid=4951&iframeid=

Motorola	Moto E	IHDT56QC8	M3/T3	CDMA/LTE	Y	PDA	2011	1/17/18	http://gari.info/findphones-detail.cfm?productid=1866&iframeid=
Motorola	Moto E 3G	IHDT56QC7	M3/T3	CDMA	Y	PDA	2011	9/15/18	http://gari.info/findphones-detail.cfm?productid=1866&iframeid=
Motorola	Moto G6 Play	IHDT56XB1	M3/T3	CDMA/LTE	Y	PDA	2012	8/18/18	http://gari.info/findphones-detail.cfm?productid=4230&iframeid=
Motorola	Moto G Play 2023	IHDT56ZP6	M3/T3	CDMA/LTE	Y	PDA	2012	9/27/24	https://www.gari.info/findphones-detail.cfm?productid=7829&iframeid=
Motorola	Fogo 5G	IHDT56AQ3	M3/T3	CDMA/LTE	Y	PDA	2012	9/27/24	https://www.gari.info/findphones-detail.cfm?productid=8820&iframeid=
Nokia	G100	2AJOTTA-1500	M4/T3	LTE	Y	PDA	2012	6/16/2023	https://fccid.io/2AJOTTA-1500
Nokia	G400	2AJOTTA-1448	M4/T3	LTE	Y	PDA	2012	6/16/2023	https://fccid.io/2AJOTTA-1448

Nokia	C210	2AJOTTA-1584	M3/T4	LTE	Y	PDA	2012	11/15/2023	https://fccid.io/2AJOTTA-1448
Samsung	GALAXY S6 EDGE	A3LSMG925V	M4/T3	CDMA/LTE	Y	PDA	2011	7/15/18	https://fccid.io/2AJOTTA-1584
Samsung	GALAXY S6	A3LSMG920V	M4/T3	CDMA/LTE	Y	PDA	2011	7/15/18	http://gari.info/findphones-detail.cfm?productid=3488&iFrameid=
Samsung	GALAXY S7	A3LSMG930US	M4/T3	CDMA/LTE	Y	PDA	2011	5/16/18	http://gari.info/findphones-detail.cfm?productid=4429&iFrameid=
Samsung	GALAXY S7 EDGE	A3LSMG935US	M4/T3	CDMA/LTE	Y	PDA	2011	9/16/18	http://gari.info/findphones-detail.cfm?productid=4417&iFrameid=
Samsung	GALAXY S8	A3LSMG950U	M4/T3	CDMA/LTE	Y	PDA	2011	6/17/18	http://gari.info/findphones-detail.cfm?productid=4225&iFrameid=
Samsung	GALAXY S8 PLUS	A3LSMG955U	M3/T3	CDMA/LTE	Y	PDA	2011	6/17/18	http://gari.info/findphones-detail.cfm?productid=3396&iFrameid=

Samsung	GALAXY S9	A3LSMG960U	M4/T3	CDMA/LTE	Y	PDA	2012	4/18/18	http://gari.info/findphones-detail.cfm?productid=4187&iframeid=
Samsung	GALAXY S9+	A3LSMG965U	M4/T4	CDMA/LTE	Y	PDA	2012	4/18/18	http://gari.info/findphones-detail.cfm?productid=4221&iframeid=
Samsung	J3	A3LSMJ327V	M3/T3	CDMA/LTE	Y	PDA	2011	6/17/18	http://gari.info/findphones-detail.cfm?productid=3403&iframeid=
Samsung	Note 8	A3LSM950U	M4/T3	CDMA/LTE	Y	PDA	2011	9/17/18	http://gari.info/findphones-detail.cfm?productid=4238&iframeid=
Samsung	Note 9	A3LEJPN960	M4/T3	CDMA/LTE	Y	PDA	2011	8/24/18	http://gari.info/findphones-detail.cfm?productid=4187&iframeid=
Samsung	S10e	A3LSMG970U	M4/T3	CDMA/LTE	Y	PDA	2012	3/15/19	http://gari.info/findphones-detail.cfm?productid=4651&iframeid=
Samsung	S10	A3LSMG973U	M4/T3	CDMA/LTE	Y	PDA	2012	3/15/19	http://gari.info/findphones-

									detail.cfm?productid=4650&iframeid=
Samsung	S10+	A3LSMG975U	M4/T3	CDMA/LTE	Y	PDA	2012	3/15/19	http://gari.info/findphones-detail.cfm?productid=4649&iframeid=
Samsung	Note 10	A3LSMN970U	M4/T3	CDMA/LTE	Y	PDA	2012	9/3/19	https://www.gari.info/findphones-detail.cfm?productid=4646&iframeid=
Samsung	Note 10+	A3LSMN975U	M4/T3	CDMA/LTE	Y	PDA	2012	9/3/19	https://www.gari.info/findphones-detail.cfm?productid=4648&iframeid=
Samsung	S20 Fan Edition	A3LSMG781U	M4/T3	CDMA/LTE	Y	PDA	2012	10/2/2020	https://www.gari.info/findphones-detail.cfm?productid=5843&iframeid=
Samsung	Note 20 Ultra	A3LSMN986U	M3/T3	CDMA/LTE	Y	PDA	2012	9/1/2020	https://www.gari.info/findphones-detail.cfm?productid=5831&iframeid=
Samsung	Note 20	A3LSMN981B	M3/T3	CDMA/LTE	Y	PDA	2012	9/1/2020	https://www.gari.info/findphones-detail.cfm?productid=5830&iframeid=

Samsung	A11	ZCasma115M	M3/T3	CDMA/LTE	Y	PDA	2012	7/28/2020	https://www.gari.info/findphones-detail.cfm?productid=5308&iframeid=
Samsung	A10	A3LSMA102U	M3/T3	CDMA/LTE	Y	PDA	2012	9/10/19	https://www.gari.info/findphones-detail.cfm?productid=5020&iframeid=
Samsung	A20	A3LSMA205U	M3/T3	CDMA/LTE	Y	PDA	2012	9/10/19	https://www.gari.info/findphones-detail.cfm?productid=4954&iframeid=/a ≥
Samsung	A50	A3LSMA505U	M3/T3	CDMA/LTE	Y	PDA	2012	9/10/19	https://www.gari.info/findphones-detail.cfm?productid=5011&iframeid=/a ≥
Samsung	A12	A3LSMA125U	M3/T3	CDMA/LTE	Y	PDA	2012	8/27/2021	https://www.gari.info/findphones-detail.cfm?productid=6040&iframeid=
Samsung	A42	A3LSMA426U	M3/T3	CDMA/LTE	Y	PDA	2012	8/27/2021	https://www.gari.info/findphones-detail.cfm?productid=6035&iframeid=

Samsung	Z Fold	A3LSMF926U	M3/T3	CDMA/LTE	Y	PDA	2012	8/27/2021	https://www.gari.info/findphones-detail.cfm?productid=5836&iframeid=
Samsung	Z Flip	A3LSMF711U	M3/T3	CDMA/LTE	Y	PDA	2012	8/27/2021	https://www.gari.info/findphones-detail.cfm?productid=5301&iframeid=
Samsung	A13	A3LSMA135U	M3/T3	LTE	Y	PDA	2012	8/30/2022	https://www.gari.info/findphones-detail.cfm?productid=7736&iframeid=
Samsung	A53	A3LSMA536U	M3/T3	LTE	Y	PDA	2012	8/30/2022	https://www.gari.info/findphones-detail.cfm?productid=6660&iframeid=
Samsung	S22	A3LSMS901U	M3/T3	LTE	Y	PDA	2012	8/30/2022	https://www.gari.info/findphones-detail.cfm?productid=6681&iframeid=
Samsung	S22 Plus	A3LSMS906U	M3/T3	LTE	Y	PDA	2012	8/30/2022	https://www.gari.info/findphones-detail.cfm?productid=6682&iframeid=
Samsung	S22 Ultra	A3LSMS908U	M3/T3	LTE	Y	PDA	2012	8/30/2022	https://www.gari.info/findphones-

									detail.cfm?productid=6683&iframeid=
Samsung	ZFOLD 4	A3LSMF936U	M3/T3	LTE	Y	PDA	2012	8/30/2022	https://fccid.io/A3LSMF936U
Samsung	ZFLIP 4	A3LSMF721U	M3/T3	LTE	Y	PDA	2012	8/30/2022	https://fccid.io/A3LSMF721U
Samsung	A14	ZCasma146U	M3/T3	LTE	Y	PDA	2012	4/19/2023	https://fccid.io/ZCasma146U
Samsung	A54	A3LSMA546U	M3/T3	LTE	Y	PDA	2012	6/16/2023	https://fccid.io/A3LSMA546U
Samsung	S23	A3LSMS911U	M3/T3	LTE	Y	PDA	2012	6/16/2023	https://fccid.io/A3LSMS911U
Samsung	S23FE	A3LSMS711U	M3/T3	LTE	Y	PDA	2012	10/31/2023	https://fccid.io/A3LSMS711U
Samsung	S23 Plus	A3LSMS916U	M3/T3	LTE	Y	PDA	2012	6/16/2023	https://fccid.io/A3LSMS916U
Samsung	S23 Ultra	A3LSMS918U	M3/T3	LTE	Y	PDA	2012	6/16/2023	https://fccid.io/A3LSMS918U
Samsung	Fold 5	A3LSMF946U	M3/T3	LTE	Y	PDA	2012	8/03/2023	https://fccid.io/A3LSMF946U

Samsung	Flip 5	A3LSMF731U	M3/T3	LTE	Y	PDA	2012	8/03/2023	https://fccid.io/A3LSMF731U
Samsung	ZFLIP 6	A3LSMF741B	M3/T3	LTE	Y	PDA	2012	9/20/2024	https://www.gari.info/findphones-detail.cfm?productid=9036&iframeid=
Samsung	ZFOLD 6	A3LSMF956B	M3/T3	LTE	Y	PDA	2012	8/14/2024	https://www.gari.info/findphones-detail.cfm?productid=9038&iframeid=
Samsung	S24	A3LSMS921U	M3/T3	LTE	Y	PDA	2012	8/16/2024	https://www.gari.info/findphones-detail.cfm?productid=8916&iframeid=
Samsung	S24 Plus	A3LSMS926U	M3/T3	LTE	Y	PDA	2012	6/26/2024	https://www.gari.info/findphones-detail.cfm?productid=8911&iframeid=
Samsung	S24 Ultra	A3LSMS928U	M3/T3	LTE	Y	PDA	2012	8/14/2024	https://www.gari.info/findphones-detail.cfm?productid=8917&iframeid=
Samsung	A15	A3LSMA156M	M3/T3	LTE	Y	PDA	2012	9/12/2024	https://www.gari.info/findphones-detail.cfm?productid=8825&iframeid=

Samsung	S24FE	A3LSMS721U	M3/T3	LTE	Y	PDA	2012	9/27/2024	https://www.gari.info/findphones-detail.cfm?productid=9033&iframeid=
Samsung	S25	A3LSMS931U	M4/T4	LTE	Y	PDA	2012	3/14/25	https://www.gari.info/findphones-detail.cfm?productid=9133&iframeid=
Samsung	S25 Plus	A3LSMS936U	M4/T4	LTE	Y	PDA	2012	3/14/25	https://www.gari.info/findphones-detail.cfm?productid=9134&iframeid=
Samsung	S25 Ultra	A3LSMS938U	M4/T4	LTE	Y	PDA	2012	3/14/25	https://www.gari.info/findphones-detail.cfm?productid=9136&iframeid=
TCL	Flip 2	2ACCJN059	M4/T4	LTE	Y	PDA	2012	4/19/2023	https://fccid.io/2ACCJN059

Phones listed in this category have been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.